

CLEANING AND MAINTENANCE / WARRANTY CONDITIONS / technical information

Products made of cultured marble in the gelcoat® material or gelcoat® mat material technology.

Products made of solid® surface in the solid® material technology

I CLEANING AND MAINTENANCE OF THE PRODUCT

1. The product should be cleaned with a moist cloth with a small quantity of a cleaning agent, i.e. dishwashing detergent. Clean with round movements. In case of any stains on the surface of the product it is recommended to remove them immediately.

Note! Hair dyes and other “colour” cosmetics (such as mascara, lipstick, face powder etc.) may cause slight discoloration if not removed immediately.

2. The product should not be cleaned with abrasives as it could cause permanent damage of the surface (the sanitary layer may become matte).

3. The product is sensitive to the following chemicals: soda lye, strong solvents such as acetone, methanol, methylene chloride, potassium permanganate etc.

4. Water temperature should not exceed 65 degrees Celsius.

5. Do not allow lime scale to deposit on the surface (from hard water). Such stains can be removed with dissolved vinegar or with the generally available cleaning agents indicated for this purpose.

6. If the product is equipped with an outflow cover plate, pay close attention to cleaning the area underneath it. It is recommended to clean the bottom of the plate and the place where the surface of the sink and the plate are in contact at least once a week.

II WARRANTY CONDITIONS

II. Garanciális feltételek

1. The manufacturer grants a 5-year warranty for products made of cultured marble in the gelcoat® material or gelcoat® mat material technology. The warranty period begins on the date of issuing the product.

The manufacturer grants a 5-year warranty for products made of solid® surface in the solid material technology. The warranty period begins on the date of issuing the product.

2. The purchaser is obliged to read and observe the warranty conditions as well as installation instructions and the cleaning and maintenance guidelines for the product.

3. The manufacturer is not responsible for the materials used by the purchaser for installing the product which are not supplied directly by the manufacturer and which are chosen by the purchaser at his/her own risk and responsibility; or materials which are included in the manufacturer's product but are not manufactured by the same.

4. Before installation the product should be checked. In case of noticing any damage the product should not be installed and the damage should be reported according to the rules described in item 10.

5. The warranty covers hidden defects of the material such as deformations created during the production process.

6. The following cases cause the loss of rights as well as the loss of right to claims due to warranty:

- improper installation (assembly) of the product,
- mechanical damage not caused by the manufacturer, also during transport,
- defects resulting from wrong usage which is not compliant with the instruction and intended use,
- damage to the external surfaces of the product which existed during the purchase and were not reported to the seller at the time of purchase,
- damage resulting from improper cleaning and maintenance of the product which is against the instruction and the intended use.

7. The warranty card is only valid if the following conditions are fulfilled:

- seller's stamp,
- name and catalogue number of the product entered on the card,
- date of sale
- seller's signature,
- receipt is attached with legible date of sale.

8. In case of losing the warranty card the purchaser loses the warranty rights. Duplicates will not be issued.

9. In order to use the warranty conditions the purchaser is obliged to visit the seller where he/she bought the product covered by warranty bringing the documents specified in item 8 and submit a written claim with the description of the defect. The claim shall be reported within 14 days from the date of noticing the non-compliance. The manufacturer shall process the claim within 14 days from the date of submitting the claim by the seller to the manufacturer.

10. At the time of positive processing of the claim, the manufacturer is obliged to supply a defectfree product or to provide a free-of-charge repair, at the discretion of the manufacturer.

11. The manufacturer does not cover the cost of disassembly and re-assembly of the product in case of exchanging the defective product. The manufacturer does not cover any additional costs connected with exchanging the product if the product was installed in such a way which makes it impossible to disassemble it without damaging the additional elements of the interior design.

12. In case of a non-justified claim the purchaser covers all costs connected with processing such claim.

13. This warranty does not exclude, limit nor suspend the rights of the purchaser resulting from non-compliances of the product with the agreement.

14. The manufacturer declares compliance with the following standards:

- PN – EN 14688:2009 – sanitary equipment, bathroom sinks, szaniter berendezés, fürdőszobai mosdó
- PN – EN 14516:2008 – bathtubs for home use
- PN – EN 14527: 2008 – shower trays

Note! The manufacturer reserves its right to introduce any changes into the further technical development of the product.

Products made of cultured marble in the gelcoat® material and gelcoat® mat material technology are not harmful to the environment.

Products made of solid® surface in the solid® material technology are not harmful to the environment.